

Quality Policy:

Rev.F 12/14/2018

"WITH I&M'S CONTINUALLY IMPROVING QUALITY SYSTEM AND TRAINED WORK FORCE,

WE WILL DELIVER A QUALITY PRODUCT THAT MEETS OR EXCEEDS OUR CUSTOMER'S STATUTORY, REGULATORY AND APPLICABLE REQUIREMENTS."

Objectives:

- Have a trained work force by continually improving communications between departments and management verified through our internal communication log.
- Continually improve our quality system to deliver a quality product by maintaining our ISO 9001 certification and improving all associated ISO documentation.
- Satisfy the customer by meeting or exceeding their quality requirements measured through customer feedback.
- <u>Strategic Direction:</u> A complete service-one stop shop for; custom metal fabrication, precision machining and industrial metal finishing.